



Condition 4 Schedule of Services and Standardised Measures

Produced in accordance with Condition 4 paragraphs 2(a) and 3 of Royal Mail's Licence.
Version 5

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Scheduled Services

The scheduled services with their routing times¹ are set out in Table A below. Definitions of each controlled service and the associated products and services are can be found in Table C. Further details of services may be found on Royal Mail's website royalmail.com.

Table A – Scheduled Services & routing times

Scheduled services referred to in Table B	Routing time (Delivery aim ²)	Generic products	Controlled Services where $t=6$
Retail first class	Next working day	Stamped and metered 1c	1 ³ , 2
Retail second class	Up to 3 working days	Stamped and metered 2c	3 ³ , 4
Standard parcel	3-5 working days	Standard parcel TM	5
European International Outbound	Up to 3 working days	Public tariff outbound international services within the scope of the Unipost External Monitoring System survey undertaken by International Postal Corporation on end-to-end quality of service measures for European cross border international priority mail.	6
Special Delivery (Next Day) [®]	By 13:00 next working day (excluding Saturday) for most of UK ⁴	Special Delivery (Next Day) [®] other than when sold to users having an account with the Licensee buying the service using their account.	14
Bulk 1	Next working day	PPI 1c	12, 15, 16, 26, 28
		Mailsort [®] 1	19, 20, 20A, 20B, 21, 22, 23, 30
		Presstream [®] 1	24
		Response Services TM 1	10 ⁵
Bulk 2	Up to 3 working days	PPI 2c	13, 17, 18, 27, 29
		Mailsort [®] 2	33, 34, 34A, 34B, 35, 36, 37, 38
		Response Services TM 2	11 ⁵
		Presstream [®] 2	25
Bulk 3	Up to 7 working days	Mailsort [®] 3	31, 31A, 31B, 32

¹ The time specified for any postal service between the collection of a postal packet by a postal operator from its customer or post office letter box or other access point and the delivery of that postal packet to the premises to which it is addressed.

² After day of acceptance by Royal Mail

³ Stamped mail and Smartstamp[®] only

⁴ Some more remote areas have later routing times.

⁵ Excluding Freepost[®] name and Packetpost Returns[®]

Scheduled standards & standardised measures – minimum levels of performance

The scheduled standards, standardised measures and minimum levels of performance as set out in Royal Mail's Licence are reproduced in Table B below.

Table B Scheduled standards and standardised measures maintained in accordance with paragraph 2(a) of Condition 4

	Scheduled services	Performance bands for scheduled standards			
		I	II	III	IV
		Standard (%)	No automatic consequences (%)	Users receive price reductions (%)	Postcomm considers investigation (%)
1	Grouping 1 Retail first class	93.0	<93.0 but >92.0	92.0 to >88.0	88.0 or less
2	Grouping 2 Retail second class	98.5	<98.5 but >97.5	97.5 to >93.5	93.5 or less
3	Grouping 3 Bulk first class	91.0	<91.0 but >86.0	-	86.0 or less
4	Grouping 4 Bulk second class	97.5	<97.5 but >92.5	-	92.5 or less
5	Grouping 5 Bulk third class	97.5	<97.5 but >92.5	-	92.5 or less
6	Standard Parcels	90.0	<90.0 but >89.0	89.0 to >85.0	85.0 or less
7	European International Delivery	85.0	<85.0 but >84.0	84.0 to >80.0	80.0 or less
8	Special Delivery (Next Day)	99.0	Compensation in accordance with contractual specification		94 or less
Standardised measures					
9	Postcode area target % (delivered)	91.5	<91.5 but >90.5	90.5 to >86.5	86.5 or less
10	% of collection points served each day	99.90	<99.90 but >99.80	99.80 to >99.40	99.40 or less
11	% of delivery routes completed each day	99.90	<99.90 but >99.80	99.80 to >99.40	99.40 or less
12	% of items delivered correctly	99.50	<99.50 but >99.40	99.40 to >99.00	99.00 or less

Notes

1. The scheduled services numbered 1 to 8 in Table B are more particularly described by reference to services referred to in Condition 21 of Royal Mail's Licence as shown in Table A. The Controlled Services referred to in Table A consist of products and services as more fully defined by reference to Table C within this document.
2. The standards for the scheduled services numbered 1 to 7 in Table B show the percentages of letters that should meet the service requirements of delivery by the end of the first, third or seventh working day for first class services, second class and international services or third class services respectively, in each case after the day of collection or receipt by the Licensee.
3. The service numbered 6 in Table B (Standard Parcels) is akin to a second class service but slightly slower.
4. The standard for Standardised Measure 9 in Table B is the percentage of mail conveyed by the scheduled services in Grouping 1 delivered the first working day after collection or receipt to be achieved or exceeded in each Postcode Area (excepting HS, KW and ZE) throughout the periods of 12 months ending at the end of March in each year, excluding the Christmas period⁶.
5. The percentages for each standard are to be measured on average in the United Kingdom as a whole throughout the periods of 12 months ending on 31 March in each year, excluding the Christmas period.
6. The performance bands in Column III of Table B of scheduled services apply to all scheduled services apart from the scheduled services numbered 3, 4 and 5.

In addition for **intra-Community cross-border air mail** Royal Mail must meet the quality standards set out in Annex II to the consolidated version of the 3rd Postal Service Directive: (2008/06/EC).

"The quality standards for intra-Community cross-border mail in each country are to be established in relation to the time limit for routing measures from end to end for postal items of the fastest standard category according to a formula of "D + n" where D represents that date of deposit and n the number of working days which elapse between that date and that delivery to the addressee."

Quality standards for intra-Community cross-border mail	
Time limit	Objective
D+3 (3 working days)	85% of items
D+5 (5 working days)	97% of items

The standards must be achieved not only for the entirety of intra-Community traffic but also for each of the bilateral flows between two Member States."

These standards are for the calendar year rather than the year from April to March.

⁶ the "Christmas period" is the period commencing on the first Monday in December in any year and ending at the start of the first working day after the New Year public holiday in the following year or, in Scotland, at the start of the first working day after the Scottish New Year public holiday in the following year,

Product Definitions

Table C is produced in accordance with Conditions 4 and 21 of Royal Mail's Licence. Further details of products services may be found on Royal Mail's website royalmail.com. Royal Mail may alter these definitions from time to time to reflect product changes such that the definitions remain accurate.

Table C – product definitions

No.s where t=6	Controlled service	Product(s)	Description
1	First Class mail not conveyed by other services listed below;	First class stamped mail including online postage & SmartStamp® channels	A non-guaranteed service for sending priority mail anywhere in UK. There is no maximum weight limit but the maximum dimensions for rectangular items are 610mm x 460mm x 460mm, and the maximum length for rolled items is 900mm, also the length plus twice the item diameter must not exceed 1040mm. Free certificate of posting available. Compensation is payable for loss and damage of items under the Inland Letters & Parcel Post Schemes.
2	First Class Metered;	First class metered mail	1st class mail paid for using a meter franking machine. A non-guaranteed service for sending priority mail that meets a machinable specification anywhere in UK. Compensation is payable for loss and damage of items under the Inland Letters & Parcel Post Schemes.
3	Second Class mail not conveyed by other services listed below;	Second class stamped mail including online postage & SmartStamp® channels	A non-guaranteed service for sending low priority mail anywhere in UK. The maximum permitted weight is 1kg; the maximum dimensions for rectangular items are 610mm x 460mm x 460mm, and the maximum length for rolled items is 900mm. Also the length plus twice the item diameter must not exceed 1040mm. Free certificate of posting available. Compensation is payable for loss and damage of items under the Inland Letters & Parcel Post Schemes.
4	Second Class Metered	Second class metered mail,	2nd class mail posted using a meter franking machine. Compensation is payable for loss and damage of items under the Inland Letters & Parcel Post Schemes.
5	Standard Parcel;	Standard parcels including online postage & SmartStamp® channels	A non-guaranteed service for sending non-urgent stamped (including SmartStamp® and online postage) or metered parcels weighing up to 20kg anywhere in the UK. Parcels must be no longer than 1.5 metres, and the combined length and girth of the item must not exceed 3m. Compensation for loss or damage is payable under the Inland Parcel Post Scheme and customers can also purchase enhanced compensation. Some items, such as antiques, money, precious stones & fur do not qualify for compensation; a full list is maintained on Royal Mail's website. Free certificate of posting available through a Post Office™.

No.s where t=6	Controlled service	Product(s)	Description
6/7/8	Airmail Europe, World Zone 1 & World Zone 2	Airmail Letters, Airmail postcards, Airmail printed papers, Airmail small packets, Airpacks, Articles for the Blind - Air	Airmail is a priority non-guaranteed service for sending mail to most worldwide destinations. We aim to deliver to European destinations within three working days, Western Europe within five working days and the Rest of the World between 5 and 7 working days. Postage can be paid by stamp, PPI or meter machine. Compensation of up to 100 times the price of a first class stamp is available for most services with free certificate of posting available from Post Offices™. Compensation for loss and damage of items is set out in the Overseas Letters Post Scheme.
9	Surface Mail	Surface Letters, Surface Postcards, Surface Printer Papers, Surface Small Packets, Articles for the Blind Surface	Surface mail is an economic non-priority service for sending non-valuable items to destinations outside Western Europe and the EU. We deliver worldwide (except postcards & letters which can only be sent to 'rest of world destinations'). We aim to deliver within two weeks to Western Europe, four weeks to Eastern Europe, and between eight to twelve weeks for rest of world destinations. Postage can be paid by stamp, PPI or franking machine. Compensation of up to 100 times the price of a first class stamp is available for most services with free certificate of posting available from Post Offices™. Compensation for loss and damage of items is set out in the Overseas Letters Post Scheme.
10	Response Services 1 st Class;	Response Services Standard - Freepost Standard Pre-printed and - Business Reply Standard, Barcode, Freepost, Handwritten, Freepost Name, Packetpost Returns 1 st Class	A range of services that allow businesses to pay on account for their customers' priority responses. There are several different options. In addition to paying for each reply received (which includes a handling charge), business customers must have a licence for each option and for each different business address used to receive items. Most (but not all) of the products are included in the bulk mail compensation scheme for delay.

No.s where t=6	Controlled service	Product(s)	Description
11	Response Services 2 nd Class;	Response Services Standard – Freepost Standard Pre-printed and – Business Reply Standard, Barcode, Freepost, Handwritten, Freepost Name, Packetpost Returns 2 nd Class	A range of services that allow businesses to pay on account for their customers' non-priority responses. There are several different options. In addition to paying for each reply received (which includes a handling charge), business customers must have a licence for each option and for each different business address used to receive items. Most (but not all) of the products are included in the bulk mail compensation scheme for delay.
12	First Class Postage Paid Impression (PPI) and Automated Standard Tariff Large Letter 1 st Class;	First class PPI mail	First class mail posted on account and paid for using a pre-printed indicia. This product is included in the bulk mail compensation scheme for delay. ASTLL offers a price for items that meet a specific large letter specification that enables items to be machine processed.
13	Second Class Postage Paid Impression (PPI) and Automated Standard Tariff Large Letter 2 nd Class;	Second class PPI mail	Second class mail posted on account and paid for using a pre-printed indicia. This product is included in the bulk mail compensation scheme for delay. ASTLL offers a price for items that meet a specific large letter specification that enables items to be machine processed.
14	Special Delivery (Next Day) other than when sold to users having an account with the Licensee buying the service using their account;	Special Delivery (Next Day) non-account	A guaranteed secure priority service with tracking for items up to 10kg offering next working day delivery to most UK destinations before 1300 or money back. Saturday is not a working day for Special Delivery Next Day and delivery is not guaranteed. Packets must have a minimum size of 70mm x 100 mm x 0.25mm and a maximum size of 610mm x 460mm x 460mm. Rolls must have a maximum length of 900mm and length plus twice diameter not exceeding 1040mm. Compensation is payable up to a maximum of £2,500 for lost or damaged items (excluding loss due to theft where this could not have reasonably been prevented) and compensation for delay is also payable under the retail compensation scheme. Compensation for consequential loss can also be purchased.

No.s where t=6	Controlled service	Product(s)	Description
15/16	Cleanmail OCR 1 st Class & Cleanmail CBC 1 st Class;	Cleanmail 1 st Class OCR, Cleanmail Plus 1 st Class OCR, Cleanmail 1 st Class CBC Cleanmail Plus 1 st Class CBC	A low cost contractual service for large volumes of machine-readable letters weighing up to 100g, which the customer sorts by class and presented in trays to the Mail Centre. There are two addressing methods and the discount level is linked to the machine read rate. Postage is indicated as paid using a PPI, or meter franks but not stamps. Envelope size is maximum 240mm x 165mm, minimum 140mm x 90mm, with maximum item thickness 5mm and minimum 0.25mm. There is a minimum mailing size. The products are included in the bulk mail compensation scheme for delay.
17/18	Cleanmail OCR 2 nd Class & Cleanmail CBC 2 nd Class;	Cleanmail 2 nd Class OCR, Cleanmail Plus 2 nd Class OCR, Cleanmail 2 nd Class CBC, Cleanmail Plus 2 nd Class CBC	A low cost contractual service for large volumes of machine-readable letters weighing up to 100g, which the customer sorts by class and presents in trays to the Mail Centre. There are two addressing methods and the discount level is linked to the machine read rate. Postage is indicated as paid using a PPI, or meter franks but not stamps. Envelope size is maximum 240mm x 165mm, minimum 140mm x 90mm, with maximum item thickness 5mm and minimum 0.25mm. There is a minimum mailing size. The products are included in the bulk mail compensation scheme for delay.
19/20/20A/20B/21/22 & 23	Mailsort 120 OCR 1 st Class, Mailsort 120 CBC 1 st Class, Mailsort 70 OCR 1 st Class, Mailsort 70 CBC 1 st Class, Mailsort 700 1 st Class, Mailsort 1400 1 st Class & Mailsort 1400 Residues 1 st Class excluding, for the purposes of Condition 21, Packets >1kg	Mailsort 120 OCR 1 st Class, Mailsort 120 CBC 1 st Class, Mailsort 70 OCR 1 st Class, Mailsort 70 CBC 1 st Class, Mailsort 700 1 st Class, Mailsort 1400 1 st Class & Mailsort 1400 Residues 1 st Class Includes, where relevant, their Sustainable Mail, Advertising Mail and Advertising Sustainable Mail equivalents	A low cost contractual service for large volumes of priority mail within the UK, which are pre-sorted by the customer. It comes in a range of options based on mail type, addressing options and the amount of sorting done by the customer. There is a minimum mailing size and item size and weight restrictions. 90% of items in the mailing must be fully and accurately addressed and postcoded. Postage is normally indicated as paid using a PPI, but meter franking and postage stamps can also be used. The aim is to deliver mail the next working day and the products are included in the bulk mail compensation scheme for delay. Sustainable Mail offers a price for mailings that meet certain environmental standards. Advertising Mail offers a price for items that are a largely uniform message to all addresses with the purpose of promoting the sale or use of products or services; or to encourage contribution to or support of a cause.

No.s where t=6	Controlled service	Product(s)	Description
24	Presstream 1 st Class excluding, for the purposes of Condition 21, Packets >1kg	Presstream 1 (includes Presstream Premium)	A priority contractual distribution service for customers who regularly post magazines, newspapers or journals in bulk within the UK. It is available to any one who owns or publishes a periodical, or is contracted to publish or distribute a periodical within the UK. Items can weigh up to 2kg and there are also item content restrictions. There are three different formats and the maximum item size is 610mm x 460mm x 460mm (rolls must have a maximum length of 900mm and length plus twice diameter not exceeding 1040mm). Minimum posting is 1,000 large letters, A3 packets or packets. Normally 90% of items in the mailing must be fully and accurately addressed and postcoded. Postage is normally indicated as paid using a PPI, but meter franking and postage stamps can also be used. The products are included in the bulk mail compensation scheme for delay.
25	Presstream 2 nd Class excluding, for the purposes of Condition 21, Packets >1kg	Presstream 2	A non-priority contractual distribution service for customers who regularly post magazines, newspapers or journals in bulk within the UK. It is available to any one who owns or publishes a periodical, or is contracted to publish or distribute a periodical within the UK. Items can weigh up to 2kg and there are also item content restrictions. There are three different formats and the maximum item size is 610mm x 460mm x 460mm (rolls must have a maximum length of 900mm and length plus twice diameter not exceeding 1040mm). Minimum posting is 1,000 large letters, A3 packets or packets. At least 90% of items in the mailing must be fully and accurately addressed and postcoded. Postage is normally indicated as paid using a PPI, but meter franking and postage stamps can also be used. The products are included in the bulk mail compensation scheme for delay.
26	Packetpost 1 st Class excluding, for the purposes of Condition 21, Packets >1kg	Packetpost Daily Rate & Packetpost Flat Rate	A priority contractual service for medium-size or large mailings of large letters and packets, priced according to average item weight and format. Large letters can weigh up to 750g and the maximum dimensions are 353mm x 250mm x 25mm. Packets can weigh up to 20kg and the maximum size is 610mm x 460mm x 460mm (rolls must have a maximum length of 900mm and length plus twice diameter not exceeding 1040mm). The products are included in the bulk mail compensation scheme for delay. Items must be paid for via a postage account using a PPI.

No.s where t=6	Controlled service	Product(s)	Description
27	Packetpost 2nd Class excluding, for the purposes of Condition 21, Packets >1kg	Packetpost Daily Rate 2 nd , Packetpost Flat Rate 2 nd	A non-priority contractual service for medium-size or large mailings of large letters and packets, priced according to average item weight and format. Large letters can weigh up to 750g and the maximum dimensions are 353mm x 250mm x 25mm. Packets can weigh up to 2kg and the maximum size is 610mm x 460mm x 460mm (rolls must have a maximum length of 900mm and length plus twice diameter not exceeding 1040mm). The products are included in the bulk mail compensation scheme for delay. Items must be paid for via a postage account using a PPI.
28	Packetsort 8 1st Class (including Flatsort 8 1st Class ⁷) excluding, for the purposes of Condition 21, Packets >1kg,	Packetsort 8 Daily Rate 1C, Packetsort 8 Flat Rate 1C	A priority contractual service for large presorted mailings of more than 250 large letters or 250 packets from a single location priced according to average item weight and format. Large letters can weigh up to 750g and the maximum dimensions are 353mm x 250mm x 25mm. Packets can weigh up to 20kg and the maximum size is 610mm x 460mm x 460mm (rolls must have a maximum length of 900mm and length plus twice diameter not exceeding 1040mm). Items must be correctly sorted into 8 defined geographical areas and 90% of items in the mailing must be fully and accurately addressed and postcoded. The products are included in the bulk mail compensation scheme for delay. Items must be paid for via a postage account using a PPI.
29	Packetsort 8 2nd Class (including Flatsort 8 2nd Class ⁸) excluding, for the purposes of Condition 21, Packets >1kg	Packetsort 8 Daily Rate 2C, Packetsort 8 Flat Rate 2C	A non-priority contractual service for large presorted mailings of more than 250 large letters or 250 packets from a single location priced according to average item weight and format. Large letters can weigh up to 750g and the maximum dimensions are 353mm x 250mm x 25mm. Packets can weigh up to 2kg and the maximum size is 610mm x 460mm x 460mm (rolls must have a maximum length of 900mm and length plus twice diameter not exceeding 1040mm). Items must be correctly sorted into 8 defined geographical areas and 90% of items in the mailing must be fully and accurately addressed and postcoded. The products are included in the bulk mail compensation scheme for delay. Items must be paid for via a postage account using a PPI.

⁷ No longer available

⁸ Ibid.

No.s where t=6	Controlled service	Product(s)	Description
30	Walksort 1st Class,	Walksort 1	A low cost contractual service for very large volumes of priority mail or high density localised mailings within the UK, which the customer sorts by postal delivery walk. Minimum item size is 70mm x 100mm; maximum item weight is 750g and the maximum item size is 420mm x 297mm x 25mm. There are three different formats. Minimum posting is 4,000 letters (or 2,000 if the entire mailing is within the same postcode area) or 1,000 large letters or A3 packets. 100% of items in the mailing must be fully and accurately addressed and postcoded. All mailings must meet a penetration level of at least 10% of households in the coverage area. Postage is normally indicated as paid using a PPI, but meter franking and postage stamps can also be used. The products are included in the bulk mail compensation scheme for delay.
31/31A/31B/32	Mailsort 700 3 rd Class, Mailsort 70 OCR 3 rd Class, Mailsort 70 CBC 3 rd Class, Mailsort 1400 3 rd Class (including Flatsort 1400 3 rd) excluding, for the purposes of Condition 21, Packets >1kg	Mailsort 700 3 rd Class, Mailsort 70 OCR 3 rd Class, Mailsort 70 CBC 3 rd Class, Mailsort 1400 3 rd Class, Advertising Mail Light, Includes, where relevant, their Sustainable Mail, Advertising Mail and Advertising Sustainable Mail equivalents	A low cost contractual service for large volumes of economy mail within the UK, which are pre-sorted by the customer. It comes in a range of options based on mail type, addressing options and the amount of sorting done by the customer. There is a minimum mailing size and item size and weight restrictions. At least 90% of items in the mailing must be fully and accurately addressed and postcoded. Postage is normally indicated as paid using a PPI; postage stamps can also be used but not meter franking. The products are included in the bulk mail compensation scheme for delay. Sustainable Mail offers a price for mailings that meet certain environmental standards. Advertising Mail offers a price for items that are a largely uniform message to all addresses with the purpose of promoting the sale or use of products or services; or to encourage contribution to or support of a cause.

⁹ No longer available

No.s where t=6	Controlled service	Product(s)	Description
33/34/34A/34B/35/36 & 37	Mailsort 120 OCR 2 nd Class, Mailsort 120 CBC 2 nd Class, Mailsort 70 OCR 2 nd Class, Mailsort 70 CBC 2 nd Class, Mailsort 700 CBC 2 nd Class, Mailsort 1400 2 nd Class & Mailsort 1400 Residues 2 nd Class excluding, for the purposes of Condition 21, Packets >1kg	Mailsort 120 OCR 2 nd Class, Mailsort 120 CBC 2 nd Class, Mailsort 70 OCR 2 nd Class, Mailsort 70 CBC 2 nd Class, Mailsort 700 CBC 2 nd Class, Mailsort 1400 2 nd Class & Mailsort 1400 Residues 2 nd Class. Includes, where relevant, their Sustainable Mail, Advertising Mail and Advertising Sustainable Mail equivalents	A low cost contractual service for large volumes of non-priority mail within the UK, which are pre-sorted by the customer. It comes in a range of options based on mail type, addressing options and the amount of sorting done by the customer. There is a minimum mailing size and item size and weight restrictions. At least 90% of items in the mailing must be fully and accurately addressed and postcoded. Postage is normally indicated as paid using a PPI, but meter franking and postage stamps can also be used. The products are included in the bulk mail compensation scheme for delay. Sustainable Mail offers a price for mailings that meet certain environmental standards. Advertising Mail offers a price for items that are a largely uniform message to all addresses with the purpose of promoting the sale or use of products or services; or to encourage contribution to or support of a cause.
38	Walksort 2 nd Class	Walksort 2	A low cost contractual service for very large volumes of non-priority mail or high density localised mailings within the UK, which the customer sorts by postal delivery walk. Minimum item size is 70mm x 100mm; maximum item weight is 750g and the maximum item size is 420mm x 297mm x 25mm. There are three different formats. Minimum posting is 4,000 letters (or 2,000 if the entire mailing is within the same postcode area) or 1,000 large letters or A3 packets. 100% of items in the mailing must be fully and accurately addressed and postcoded. All mailings must meet a penetration level of at least 10% of households in the coverage area. Postage is normally indicated as paid using a PPI, but meter franking and postage stamps can also be used. The products are included in the bulk mail compensation scheme for delay.

<p>39/40/41/42 /43/44/44A/ 44B/46/47/ 48/49/50/51</p> <p>Note</p> <p>Entries below exclude, where relevant, for the purposes of Condition 21, Packets >1kg,</p>	<p>Access 1400</p> <p>Access 120 Letter,</p> <p>Access 120 Flat & Packet</p> <p>Access 120 OCR,</p> <p>Access 120 CBC</p> <p>Access 700 CBC,</p> <p>Access 70 OCR, Access 70 CBC, Responsible Manual 120 & 1400, Responsible Mech 70 OCR, 70 CBC, 120 OCR, 120 CBC & 700 CBC, Advertising Manual 120 & 1400 Advertising Mech including 70 OCR, 70 CBC, 120 OCR, 120 CBC and 700 CBC Advertising Responsible Manual 120 & 1400, Advertising</p>	<p>Access at IMC - sorted to DO, Access at IMC - 120 way sort (DS1) Access at IMC - 120 way sort (DS2 and DS3), Access at IMC - 120 way OCR, Access at IMC - 120 way CBC Access at IMC - Access 700 CBC, Access 70 OCR Access 70 CBC</p> <p>Includes, where relevant, their Responsible Mail, Advertising Mail and Advertising responsible Mail equivalents</p>	<p>Presorted mail injected into Inward Mail Centres during a defined access slot for delivery the following day. A low cost contractual service for large volumes of non-priority mail within the UK, which is pre-sorted by the customer. It comes in a range of service options based on morning or evening injection, geographic posting profile, mail format, item weight, addressing options and the amount of sorting done by the customer. There are minimum mailing volumes, minimum and maximum item sizes, and item weight restrictions up to 2kg (Packets up to 5kg). At least 90% of items must be fully and accurately addressed and postcoded (Access 700 is 100%). Postage is indicated as paid using a PPI.</p> <p>Responsible Mail offers a price for mailings that meet certain environmental standards.</p> <p>Advertising Mail offers a price for items that are a largely uniform message to all addresses with the purpose of promoting the sale or use of products or services; or to encourage contribution to or support of a cause.</p>
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	Responsible Mech including 70 OCR, 70 CBC, 120 OCR, 120 CBC and 700 CBC		
45/46/48/50	Access Walksort, Responsible Manual Walksort, Advertising Manual Walksort, Advertising Responsible Manual Walksort including 120, 1400, Walksort	Access Walksort Includes, where relevant, their Responsible Mail, Advertising Mail and Advertising responsible Mail equivalents	Pre-sorted mail injected into Inward Mail Centres during a defined access slot for delivery the following day, which the customer presents sorted by postal delivery walk. 100% of items in the mailing must be fully and accurately addressed and postcoded. All mailings must meet a penetration level of at least 10% of households in the coverage area. Items can weigh up to 1kg and there are item size restrictions. Responsible Mail offers a price for mailings that meet certain environmental standards. Advertising Mail offers a price for items that are a largely uniform message to all addresses with the purpose of promoting the sale or use of products or services; or to encourage contribution to or support of a cause.