



08th January 2009

Philip Groves
Postcomm
Hercules House
6 Hercules Road
LONDON
SE1 7DB

Mark Waples
1st Floor
Royal Mail Letters Centre
35-50 Rathbone Place
LONDON
W1T 1HQ
mark.waples@royalmail.com

Copied for information to:

Ruth Heller
Postcomm
Hercules House
6 Hercules Road
LONDON
SE1 7DB

Nigel Woods & Cem Suleyman
Consumer Focus
4th floor
Artillery House
Artillery Row
LONDON
SW1P 1RT

**CONDITION 7 NOTIFICATION:
A correction to the Sustainable Mail™ pricing structure**

Dear Philip,

Further to my letter on 07th January 2009 regarding the changes to the Sustainable Mail™ pricing structure, I am writing to notify you, as required by Condition 7 of Royal Mail's licence, that Royal Mail will be making a correction to the Sustainable Mail™ Intermediate Level prices.

As part of a review of the pricing structure an error has been found on the table for the Sustainable Mail™ Intermediate Level pricing structure (please see Annex A). The reported figure of 4.50% against the Sustainable Mailsort 1400 Residue Letter price is incorrect. Annex B contains the correct price of 4.40% for the Sustainable Mailsort 1400 Residue letter price. All other prices remain the same.

A copy of this letter has been sent to Consumer Focus and will be published on Royal Mail's website within four working days.

Yours sincerely,

Mark Waples
Head of Regulation and Compliance

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Annex A: Sustainable Mail™ Intermediate Level pricing: The incorrect price for Sustainable Mailsort 1400 Residue Letter 0-100g

	Mailsort 120 & 700		Mailsort 1400	
	Direct	Residue	Direct	Residue
Letter 0-100g	4.70%	4.70%	4.70%	4.50%
Large Letter 0 - 100g	n/a	n/a	3.75%	3.45%
Large Letter 101 - 250g	n/a	n/a	2.80%	2.55%
Large Letter 251 - 750g	n/a	n/a	2.80%	2.55%

Cont...

Annex B: Sustainable Mail™ Intermediate Level pricing: the correct price for Sustainable Mailsort 1400 Residue Letter 0-100g

	Mailsort 120 & 700		Mailsort 1400	
	Direct	Residue	Direct	Residue
Letter 0-100g	4.70%	4.70%	4.70%	4.40%
Large Letter 0 - 100g	n/a	n/a	3.75%	3.45%
Large Letter 101 - 250g	n/a	n/a	2.80%	2.55%
Large Letter 251 - 750g	n/a	n/a	2.80%	2.55%