



13<sup>th</sup> April 2010

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### CONDITION 7 NOTIFICATION

Amendments to the Royal Mail Specific Terms for International Services

Dear Philip,

I am writing to formally notify you, under Condition 7 of Royal Mail's Licence, that from 13th July 2010 Royal Mail will add two new terms to the Royal Mail Specific Terms for International Services in order to reflect changes that have been made to the Universal Postal Union Letters Manual.

- If sending over 1,500 items per mailing or over 5,000 items in a 2 week period a UK return address must be shown on the outside of every item.
- A mail item may only display one addressee's address and one UK return address.

The international specific terms and conditions cover the following international contract services<sup>1</sup>:

- International Signed For™
- Contract Airsure®
- Airsure® (Add-on)

All relevant publications and product literature will be updated prior to deployment. A copy of this letter has been sent to Consumer Focus and will be published on Royal Mail's website within 4 working days.

Yours sincerely,

Mark Waples  
Head of Regulation and Compliance

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<sup>1</sup> The Condition 7 exemption for international contract (bulk mail) services, which Postcomm granted in December 2007, means that this list only contains the services currently that fall under the obligations of Condition 7. These changes will equally apply to services that are exempt from notification and publication under Condition 7.