



19th January 2010

Philip Groves & Rebecca Churchill
Postcomm
Hercules House
6 Hercules Road
LONDON
SE1 7DB

Mark Waples
1st Floor
Royal Mail Letters Centre
35-50 Rathbone Place
LONDON
W1T 1HQ
mark.waples@royalmail.com

Copied for information to:

Nigel Woods & Cem Suleyman
Consumer Focus
4th floor
Artillery House
Artillery Row
LONDON
SW1P 1RT

CONDITION 7 NOTIFICATION:
Special Delivery™ Next Day '1pm' exception

Dear Philip,

I am writing to formally notify you, under Condition 7 of Royal Mail's Licence that from 19th April 2010, the PA 20 postcode (rural addresses only) will be added to the list of destinations exempt from the Special Delivery™ Next Day '1pm' guarantee. Annex A details the full list that will be in force for items being posted from 19th April 2010.

This change is due to the ongoing impact assessment of the introduction of EU legislation that limits the speed at which transport vehicles can travel.

Changes will be made to all relevant publications and product literature will be updated prior to deployment. A copy of this letter has been sent to Consumer Focus and will be published on Royal Mail's website within 4 working days.

Yours sincerely,

Mark Waples
Head of Regulation and Compliance

Cont...

Appendix A: Destinations that will be exempt from the Special Delivery™ Next Day '1pm' guarantee from 19th April 2010

We deliver by 5.30pm the next working day in the following postcode areas:

Mainland	
AB30-56	Aberdeen
IV21-28, 40, 52, 54	Inverness
KW1-14	Orkney
PA28-38	Argyll
PH15, 17-26	
PH31-40	Perthshire
PH49	Ballachulish
PH50	Kinlochleven
Islands	
HS1	Stornoway (Lewis)
HS3	Harris
HS4	Scalpay
HS5	Leverburgh
HS6	N Uist
HS7	Benbecula
HS8	S Uist
HS9	Castlebay (Barra)
IV41-51, 55-56	Skye
KA27	Arran
KA28	Cumbræ
PA20 (0 & 9)	Bute
PA41	Gigha
PA42-49	Islay
PA60	Jura
PA77	Tiree
KW15	Kirkwall Town
KW16	Stromness Town only
GY9	Alderney (Channel Islands)
ZE1	Lerwick (Shetlands)
HS3	Harris

Cont...

We deliver within two working days by 5.30pm to the following islands:

GY1	Herm only (Channel Islands)
GY9	Sark (Channel Islands)
HS2	Lewis
PA61	Colonsay
PA62-75	Mull
PA78	Coll
ZE2-3	Shetlands