



9 March 2007

Derek Sibley
Postcomm
Hercules House
6 Hercules Road
London
SE1 7DB

Mark Waples
3rd Floor
Royal Mail House
148 Old Street
LONDON
EC1V 9HQ

mark.waples@royalmail.com

Copied for information to:
Rashidat Familusi
Postwatch
28-30 Grosvenor Gdns
London
SW1W 0TT

**CONDITION 7 NOTIFICATION:
Launch of Safeplace Delivery Option on Royal Mail Tracked™**

Dear Derek,

In accordance with Condition 7 of the Royal Mail's licence I am writing to formally notify you, that from 11th June 2007, Royal Mail will be offering a new delivery option called Safeplace. As you know Royal Mail recently carried out a Safeplace trial and that trial ended formally on the 31st January 2007. Having evaluated the trial we have decided to provide this option, initially with Royal Mail Tracked™, and potentially at later dates, with other products.

This additional delivery feature has been developed to allow customers ordering packets to choose, at the point of purchase, a place where a non-letterboxable item should be delivered.

Upon delivery, any non-letterboxable items will be checked for a Safeplace instruction sticker and if one is found and the instruction clearly recognisable, then the item will be left in that place and a '739 card' will be placed through the letterbox to draw attention to the packet. Items that show an instruction that is not clearly recognisable will be returned to the Delivery Office and treated as per any other undeliverable item.

There is no additional charge for the Safeplace delivery option nor additional compensation arrangements.

Cont...

This notification will be published on Royal Mail's website.

A copy of this letter has been sent to Postwatch.

Yours sincerely,

A handwritten signature in black ink that reads "M Waples". The signature is written in a cursive style with a large, stylized initial "M".

Mark Waples
Regulation & Commercial Policy Manager