



22 March 2007

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**CONDITION 7 NOTIFICATION:  
Redirections Online**

Dear Derek,

In accordance with Condition 7 of Royal Mail's Licence, I am writing to advise you that Royal Mail is planning to launch a new, online channel for customers to access the Redirection services on or after 22 June 2007.

The online system will make use of secure online ID checking techniques to ensure that applicants are authorised to redirect mail and will make applying for Redirections easier and quicker. Implementing the Redirection will also be improved, as data will transfer electronically to our database. This will allow us to reduce the lead-time for Redirections when ordered online.

The existing Postal, Phone and 'over the counter' ordering options will remain unchanged.

This notification will be published on the Royal Mail website in the next few days. A copy of this letter has been sent to Postwatch.

Yours sincerely,

Mark Waples  
Regulation & Commercial Policy Manager