

Royal Mail Collection and Delivery Times

Our aim is to provide consistently high quality Collection and Delivery services right across the UK.

Collections

We are constantly working hard to improve our quality of service commitment to you whilst providing collection times that meet your needs. The table below shows the guideline time periods when final collections will be made at post boxes (excludes public holidays).

	Monday	Friday	Saturday
Commercial Area	1830-1930		0700-1300
Town / City Area	1730-1830		0700-1300
Rest of UK	1600-1730		0700-1300
Deep Rural	0900-1600		0700-1300
Business Boxes (Franked Mail only box)	1730-1930		0700-1300*

* Where a Saturday collection is made

Final collections from Post Office® branches on working days (excluding public holidays) will be made as close as reasonably possible to the closing time of the branch.

Deliveries

We aim to deliver to addresses in urban areas by 2pm every working day and addresses in rural areas by 3pm every working day (exceptions are made for remote areas with limited transport links such as the Highlands and Islands of Scotland).

Whilst our aim is to meet these times wherever possible, there may be slight delays in some extreme circumstances, e.g. traffic delays or adverse weather conditions.