



9th June 2010

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CONDITION 7 NOTIFICATION:

Relaxation of 4 week booking period requirement for Big Book and Royal Mail Heavyweight

Dear Philip,

I am writing to notify you formally, under Condition 7 of Royal Mail's Licence, that from 9th September 2010 we will relax the requirement for Big Book and Royal Mail Heavyweight mailings to be booked at least 4 weeks in advance. Mailings may be accepted with less than a 4 week notification period if an operational assessment demonstrates no likely impact on cost or quality of service.

This is an example of a beneficial change that Royal Mail would like to make immediately following notification but is mindful of its obligations under Condition 7.

A copy of this letter has been sent to Consumer Focus and will be published on Royal Mail's website within four working days. Changes will be made to all relevant publications prior to deployment.

Yours sincerely,

Mark Waples
Head of Regulation and Compliance