



23rd December 2008

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**CONDITION 7 NOTIFICATION:
Special Delivery™ Contract Prices 2009**

Dear Philip,

I am writing to formally notify you, under Condition 7 of Royal Mail's Licence, of the Special Delivery™ Contract prices and volume bands that will be effective from 6th April 2009.

Special Delivery™ Contract prices for Next Day and 9.00am allow customers who pay for their mailings through an account, to qualify for volume related discounts. The minimum tariffs and volume bands are detailed in Annex A. Please note that a new volume band of 1.5 million to 3 million items per annum will be introduced.

A copy of this letter has been sent to Consumer Focus and will be published on Royal Mail's website within four working days.

Yours sincerely,

Mark Waples
Head of Regulation and Compliance



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Annex A: Special Delivery™ Contract Pricing Guidelines for Next Day and 9.00am from 6th April 2009

Special Delivery™ Contract Minimum Pricing Guidelines from 6 April 2009													
Next Day													
Annual Volume	up to 5k	5-15k	15-30k	30-60k	60-100k	100-150k	150-200k	200-350k	350-500k	500-750k	750K - 1.5M	1.5M - 3M	3M+
Up to 100g	£4.80	£4.15	£4.06	£3.98	£3.88	£3.80	£3.66	£3.53	£3.40	£3.26	£3.17	£3.14	£3.10
100g - 500g	£5.20	£4.67	£4.56	£4.44	£4.29	£4.11	£3.97	£3.83	£3.75	£3.62	£3.56	£3.52	£3.48
500g - 1kg	£6.35	£5.46	£5.36	£5.20	£4.97	£4.77	£4.64	£4.53	£4.35	£4.28	£4.23	£4.21	£4.18
1kg - 2kg	£8.15	£6.66	£6.50	£6.19	£5.74	£5.49	£5.25	£5.14	£5.13	£5.10	£5.05	£5.05	£5.00
2kg - 10kg	£20.65	£17.50	£17.00	£16.50	£15.90	£15.40	£14.80	£14.25	£13.70	£13.15	£12.65	£12.65	£12.50
9.00am													
Annual Volume	up to 5k	5-15k	15-30k	30-60k	60-100k	100-150k	150-200k	200-350k	350-500k	500-750k	750K - 1.5M	1.5M - 3M	3M+
Up to 100g	£10.65	£10.03	£9.67	£9.15	£8.53	£8.12	£7.70	£7.34	£7.27	£7.20	£7.13	£7.06	N/A
100g - 500g	£12.45	£11.68	£11.06	£10.49	£9.82	£9.25	£8.57	£8.16	£8.09	£8.02	£7.95	£7.88	N/A
500g - 1kg	£14.35	£13.64	£12.91	£12.08	£11.19	£10.36	£9.48	£9.38	£9.31	£9.24	£9.17	£9.10	N/A
1kg - 2kg	£17.80	£16.15	£15.25	£14.30	£13.35	£12.40	£11.45	£11.40	£11.35	£11.30	£11.25	£11.20	N/A

Notes:

Please note the above prices and conditions below do not constitute Royal Mail's terms and conditions for the Contract Special Delivery™ service. The above prices reflect our minimum prices for the relevant service and these may vary according to individual customer requirements.

Volume discounts are based on annual posting volume. Items contributing to the volume discount rate (as per the matrix above) must be posted from a single site and the contract price will apply to items posted from that location only. The customer must also have a credit account with Royal Mail (to which Royal Mail credit policy applies).

Please note that these prices include basic compensation for loss or damage of a Special Delivery™ item to a maximum of £50 for Special Delivery 9.00am™ and £500 for Special Delivery Next Day™, or the market value of the item, whichever is the lesser. Higher levels of compensation are available for an additional fee; 85p for up to £1,000.00 and £2.45 for up to £2,500.00.